

PETITION TO WITHDRAW HOLDING OF ABANDONMENT (reference MPEP 711.03(c) I) and CFR § 1.181)

Application Number: 09/398,131

First Named Inventor: RICHARD W. REICHERT

Art Unit: 3629

Application Number: 09/398,131

Examiner: DIXON, THOMAS A

Filed: 09/17/1999

RECEIVED

Title: ON-LINE PHARMACY AUTOMATED REFILL SYSTEM

NOV 03 2003

Attention: United States Patent and Trademark Office (USPTO)
Office of Patent Publication
Publications Division
Washington, D.C. 20231
Mr. Tom Hawkins (703) 305-8380
Mr. Lamont Newsome (703) 305-5358
(703) 305-8755 (FAX)

Office of Patent Publication
Director's Office

1. PETITION

The applicant (Richard W. Reichert, inventor and sole owner) hereby petitions the USPTO under 37 CFR § 1.181 to have the holding of abandonment on the above-identified application to be withdrawn. In particular, specific office communications requiring reply by the USPTO were mailed but were never received by the applicant. A similar situation occurred in the legal proceeding of Delgar, Inc. et al. vs. Schuyler, 172 USPQ 513 (D.D.C. 1971).

The sequence of events and investigations are as follows:

1. To complete the above identified application (hereafter referred to as APPLICATION) as specified by the USPTO in a specific office communication letter, the applicant mailed a \$650.00 check for the issuance fee along with drawings as required on May 21, 2003 using certified mail service of the United States Postal Service Post Office (USPSPO). The items were received on or about May 27, 2003. The check was endorsed by the USPTO on May 28, 2003 and cleared the applicants bank on June 2, 2003. The publishing division on May 27, 2003 received the drawings. A review of the documents in exhibit D attest to these facts.
2. On July 11, 2003, the applicant called the USPTO customer service telephone line at 800 786 9199 and spoke to a customer service representative. The applicant inquired as to the current status of the APPLICATION. A polite USPTO customer service agent informed the applicant that the status was clear and the patent should issue in six-to-eight weeks. The applicant further inquired if the

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change of address had been made and the customer service agent responded with ONPARS TECHNOLOGIES INC. P.O. BOX 112383 CARROLLTON, TX 75011-2383 (hereafter referred to as the PO BOX) which was correct.

3. The applicant has rented the PO BOX for over fifteen years. The PO BOX rent was current during the time period in which the events discussed in this petition occurred. A review of the cancelled check in exhibit E attests to this fact.
4. Coincidentally on July 11, 2003, the USPTO publications division mailed a communication letter (hereafter referred to as the INCONSISTENCY LETTER) stating that "an inconsistency exists between the drawings and the Brief Description of the Drawings in the specification". The INCONSISTENCY LETTER established a time limit of one month from the date of the letter for the applicant to respond. A review of the documents in exhibit C attests to these facts.
5. The INCONSISTENCY LETTER was not received by the applicant and from statements made to the applicant from the examiner, Thomas A. Dixon, there is no returned letter in the USPTO case file for this application (hereafter referred to as CASE FILE) that corresponds to the INCONSISTENCY LETTER. A review of the CASE FILE will attest to these facts.
6. On September 24, 2003, the USPTO mailed a communication letter titled "Notice of Abandonment" (hereafter referred to as the ABANDONMENT LETTER) stating that application became abandoned for "applicant's failure to timely file new formal drawings as required in the Notice of Allowability. No proposed new formal drawings have been received." The face of the envelope for the letter was stamped as "undeliverable as addressed" by the USPSPO servicing the 75006 zip code area where the 75011-2383 zip code for the rented PO BOX physically exists. In this case, the ABANDONMENT LETTER was returned to the USPTO. A review of the face of the envelope in exhibit B and the CASE FILE attests to this fact. The ABANDONMENT LETTER is included as exhibit A.
7. On or about, Friday, October 24, 2003, the CASE FILE was sent to examiner Thomas A. Dixon, who with diligent perspicacity, made a call to the applicant's office and left a message informing the applicant of the situation.
8. On Monday, October 27, 2003, the applicant spoke to examiner Thomas A. Dixon of the USPTO and Mr. Dixon outlined the circumstances. Mr. Dixon also faxed documents out of the CASE FILE to the applicant, which comprise some of the exhibits in this petition. In particular, exhibits A, B, and C were faxed to the applicant.

PETITION TO WITHDRAW HOLDING OF ABANDONMENT (reference MPEP 711.03(c) I) and CFR § 1.181)

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9. On Monday, October 27, 2003, the applicant spoke also to Mr. Lamont Newsome of the USPTO publications division after attempting to contact Mr. Tom Hawkins who had a voice message on his telephone informing callers that he was unavailable until Thursday and to contact Mr. Newsome. Mr. Newsome noted that the CASE FILE was in the examiner's possession and that he would have to review it before commenting.
10. On Monday, October 27, 2003, the applicant personally went to the USPSPO where the PO BOX is physically located, presented the fax copy of the returned envelope for the ABANDONMENT LETTER, and asked one of the post office employees how this could happen. Anecdotally, the applicant was told that perhaps the individual who is familiar with placing mail in the PO BOX was on vacation at the time and an error was made. A written statement was asked for from the post office employee by the applicant but was denied and the post office employee referred the applicant to the USPS web site.
11. Also, on Monday, October 27, 2003, the applicant asked the post office employee to remove the mail from the applicant's PO BOX and one of the letters received was addressed to RICHARD REICHERT, ONPARS TECHNOLOGIES INC, P.O. BOX 112383, CARROLLTON, TX 75011-2383. A copy of the front of the letter displaying the address information and dated postmark has been included as exhibit G. The post office employee assured the applicant that the PO BOX was correctly identified.
12. On Tuesday, October 28, 2003, the applicant registered on the USPS web site and submitted two questions for reply from the site: (1) what are the addressing requirements for a post office box and (2) where is the prescribed form for post office box application which is identified as PS form 1093. These questions have been included in exhibit F. On Thursday, October 30, 2003, a reply to the first question was received and has been included in the documents that comprise exhibit F. As of Friday, October 31, 2003, a reply to the second question has not been received. The applicant has searched the web site numerous times in many places where a "1093" reference appears yet no "PS form 1093" was found on the USPS web site.
13. On Tuesday, October 28, 2003, the applicant also went to the USPS web site and retrieved the policies available to the general public regarding post office box services and the fate of mail deemed as undeliverable. Policies regarding undeliverable mail have been provided in exhibit H and policies regarding post office services have been provided in exhibit I.

The above documented sequence of events and investigations demonstrate by a preponderance of evidence that the INCONSISTENCY LETTER most likely was

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Application Number: 09/398,131

disposed of by the USPS in a similar fashion as the ABANDONMENT LETTER. However, the INCONSISTENCY LETTER was not returned to the USPTO whereas the ABANDONMENT LETTER was returned to the USPTO. Finally, neither the INCONSISTENCY LETTER nor the ABANDONMENT LETTER was received by the applicant who had responded to all prior USPTO communications, without exception, to bring the application to the desired conclusion of issuance.

In conclusion, given the above documented sequence of events and investigations, the applicant petitions the USPTO under 37 CFR § 1.181 to have the holding of abandonment withdrawn on the APPLICATION.

2. PETITION FEE

Petitions filed under 37 CFR § 1.181 do not have an associated fee under 37 CFR § 1.17.

3. REPLY

A reply to the "NOTICE OF DRAWING INCONSISTENCY WITH SPECIFICATION" (exhibit C) has been included as "ATTACHMENT N" and is included herewith.

4. STATEMENT

The applicant, Richard W. Reichert, has prepared this petition. The applicant is the inventor and sole owner of the intellectual property embodied in the APPLICATION. All of the statements, investigations, and included exhibits are factual and true according to the best of the applicant's knowledge.

Date

11/1/3

Signature

Richard W. Reichert

**Richard W. Reichert
P.O. Box 112383
Carrollton, TX 75011-2383
(214) 236 - 2329 (daytime telephone number)**

ENCLOSURES: 1. Petition
 2. Exhibits A through I
 3. Attachment N

PETITION TO WITHDRAW HOLDING OF ABANDONMENT (reference MPEP 711.03(c) I) and CFR § 1.181)

Application Number: 09/398,131

CERTIFICATE OF MAILING OR TRANSMISSION [37 CFR § 1.8(a)]

I hereby certify that this correspondence is being transmitted by facsimile on the date shown below to the USPTO, Office of Patent Publication, Publications Division, at (703) 308-8755.

11/2/3
Date

Richard W. Reichert
Signature

Richard W. Reichert



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE

United States Patent and Trademark Office

ADMINISTRATIVE

COMMISSIONER FOR PATENTS

WASHINGTON, DC 20530

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/398,131	09/17/1999	RICHARD W. REICHERT	COM675/96112	9672

7590 09/24/2003
ON PARS TECHNOLOGIES, INC.
P.O. BOX 112383
CARROLLTON, TX 75011-2383

EXAMINER

DIXON, THOMAS A

ART UNIT

PAPER NUMBER

3629

DATE MAILED: 09/24/2003

PH#11

Please find below and/or attached an Office communication concerning this application or proceeding.

RECEIVED
OCT 10 2003
GROUP 3600

10/27/03 MON 08:48 FAX 703 308 1

US PATENT OFFICE


**UNITED STATES DEPARTMENT OF COMMERCE
Patent and Trademark Office**

 Address: COMMISSIONER OF PATENTS AND TRADEMARKS
Washington, D.C. 20231
EXHIBIT A
2 of 2

APPLICATION NUMBER	FILING DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NO.
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09/398,131

EXAMINER

ART UNIT	PAPER NUMBER
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PHE 11

DATE MAILED:

NOTICE OF ABANDONMENT

This application is abandoned in view of:

- ☐ Applicant's failure to timely file a proper response to the Office letter mailed on _____
- ☐ A response (with a Certificate of Mailing or Transmission of _____) was received on _____, which is after the expiration of the period for response (including a total extension of time of _____ month(s)) which expired on _____
- ☐ A proposed response was received on _____, but it does not constitute a proper response to the final rejection.
- (A proper response to a final rejection consists only of: a timely filed amendment which places the application in condition for allowance; a Notice of Appeal; or the filing of a continuing application under 37 CFR 1.62 (FWC).
- ☐ No response has been received.
- ☐ Applicant's failure to timely pay the required issue fee within the statutory period of three months from the mailing date of the Notice of Allowance.
- ☐ The issue fee (with a Certificate of Mailing or Transmission of _____) was received on _____
- ☐ The submitted issue fee of \$_____ is insufficient. The issue fee required by 37 CFR 1.18 is \$_____.
- ☐ The issue fee has not been received.
- ☒ Applicant's failure to timely file new formal drawings as required in the Notice of Allowability.
- ☐ Proposed new formal drawings (with a Certificate of Mailing or Transmission of _____) were received on _____.
- ☐ The proposed new formal drawings filed _____ are not acceptable.
- ☒ No proposed new formal drawings have been received.
- ☐ The express abandonment under 37 CFR 1.62(g) in favor of the FWC application filed on _____.
- ☐ The letter of express abandonment which is signed by the attorney or agent of record, the assignee of the entire interest, or all of the applicants.
- ☐ The letter of express abandonment which is signed by an attorney or agent (acting in a representative capacity under 37 CFR 1.34(a) upon the filing of a continuing application.
- ☐ The decision by the Board of Patent Appeals and Interferences rendered on _____ and because the period for seeking court review of the decision has expired and there are no allowed claims.
- ☐ The reason(s) below:

 ABANDONMENT
CONTACT PERSON IS:
TOM HAWKINS and Bill Thure

703 305-8380

Called on 10/27/03

Fred

Laurie

EXHIBIT B

Stamp from post office

Says "RETURN TO SENDER NOT DELIVERABLE AS ADDRESSED"
(Originals in file with USPTO)

RETURN TO SENDER
NOT DELIVERABLE
AS ADDRESSED

Organization _____ Bldg./Room _____
UNITED STATES PATENT AND TRADEMARK OFFICE
Washington, D.C. 20231
If Undeliverable Return In Ten Days
Official Business
Penalty For Private Use, \$300

RECEIVED
OCT 09 2003
GROUP 3600

AN EQUAL OPPORTUNITY EMPLOYER

75011-2383

|||||

3629



U.S. OFFICIAL MAIL
PENALTY FOR PRIVATE USE \$300
7749720

U.S. POSTAGE
\$ 375

EXHIBIT C
1 of 2



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
United States Patent and Trademark Office
Address: COMMISSIONER FOR PATENTS
P.O. Box 1412
Alexandria, Virginia 22313-1412
www.uspto.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/398,131	09/17/1999	RICHARD W. REICHERT	COM675/96112	9672

7590 07/11/2003
ON PARS TECHNOLOGIES, INC.
P.O. BOX 112383
CARROLLTON, TX 75011-2383

EXAMINER

DIXON, THOMAS A

ART UNIT	PAPER NUMBER
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3629

DATE MAILED: 07/11/2003

10

Please find below and/or attached an Office communication concerning this application or proceeding.

10/27/03 MON 08:47 FAX 703 308 091

US PATENT OFFICE



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSION
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.govEXHIBIT C
2 of 2

SERIAL NUMBER	FILING DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NO.
09/398,131			

EXAMINER	
ART UNIT	PAPER NUMBER
	10

DATE MAILED:

7-11-03

NOTICE OF DRAWING INCONSISTENCY WITH SPECIFICATION

The drawings filed 5-27-03 have been received. However, an inconsistency exists between the drawings and the Brief Description of the Drawings in the specification.

The Brief Description refers to Figures 1-9d.

The drawings contain Figures 1-10.

Applicant is required to correct the above-noted inconsistency within a time limit of ONE MONTH from the date of this letter, or within the time remaining in the response period set forth in the Notice of Allowability to file corrected drawings, whichever is longer. NO EXTENSION OF THIS TIME LIMIT MAY BE GRANTED UNDER EITHER 37 CFR 1.136 (a) or (b).

Failure to correct the above-noted inconsistency will result in **abandonment** of the application.

The application file will be held in the Publishing Division to await the correction of the inconsistency.

Office of Patent Publication
Publishing Division, Drawing Processing Branch
Customer Service: 703-308-6789 or 1-888-786-0101

05/14/2003 09:40

310587

FBI

EXHIBIT D
1 of 4

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Box ISSUE FEE

Commissioner for Patents
Washington, D.C. 20231
Fax (703)746-4000

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 4 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for maintenance fee notifications.

CURRENT CORRESPONDENCE ADDRESS (Note: Legibly mark up with any correction or see Block 1)
7590 02/25/2003

HEAD JOHNSON & KACHIGIAN
228 WEST 17TH PLACE
TULSA, OK 74119

ONPARS TECHNOLOGIES INC.
P.O. BOX 112383
CARROLLTON, TX 75011-2383

Note: A certificate of mailing can only be used for domestic mailings of the Fee(s) Transmittal. This certificate cannot be used for any other accompanying papers. Each additional paper, such as an assignment or formal drawing, must have its own certificate of mailing or transmission.

Certificate of Mailing or Transmission
I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Box Issue Fee address above, or being facsimile transmitted to the USPTO, on the date indicated below.

RICHARD W. REICHERT (Depositor's name)
Richard W. Reichert (Signature)
5/21/03 (Date)

APPLICATION NO. 09/398,131	FILING DATE 05/17/1999	FIRST NAMED INVENTOR RICHARD W. REICHERT	ATTORNEY DOCKET NO. COM675/96112	CONFIRMATION NO. 9672
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TITLE OF INVENTION: ON-LINE PHARMACY AUTOMATED REFILL SYSTEM

APPLN. TYPE nonprovisional	SMALL ENTITY YES	ISSUE FEE \$650	PUBLICATION FEE \$0	TOTAL FEE(S) DUE \$650	DATE DUE 05/27/2003
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EXAMINER DIXON, THOMAS A	ART UNIT 3629	CLASS-SUBCLASS 705-002000
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1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

☒ Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.

☐ "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required.

2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

Head, Johnson & Kachigian

2
3

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. Inclusion of assignee data is only appropriate when an assignment has been previously submitted to the USPTO or is being submitted under separate cover. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Please check the appropriate assignee category or categories (will not be printed on the patent)

☐ individual ☐ corporation or other private group entity ☐ government

4a. The following fee(s) are enclosed:

☒ Issue Fee

☐ Publication Fee

☐ Advance Order - # of Copies

4b. Payment of Fee(s):

☒ A check in the amount of the fee(s) is enclosed.

☐ Payment by credit card. Form PTO-2038 is attached.

☐ The Commissioner is hereby authorized by charge the required fee(s), or credit any overpayment, to Deposit Account Number (enclose an extra copy of this form).

Commissioner for Patents is requested to apply the Issue Fee and Publication Fee (if any) or to re-apply any previously paid issue fee to the application identified above.

(Authorized Signature)

(Date)

NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant, a registered attorney or agent, or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO in process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

TRANSMIT THIS FORM WITH FEB(S)

PTOL-85 (REV. 04-02) Approved for use through 01/31/2004, OMB 0631-0033

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

EXHIBIT D
2 of 4

May 21, 2003

United States Patent And Trademark Office
Mail Box ISSUE FEE
Commissioner for Patents
Washington, D.C. 20231
FAX (703) 746-4000

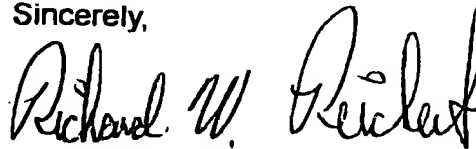
Dear Sir or Madam:

Enclosed in this mailing is a check with the issue fee along with the fee transmittal form and a corrected set of drawings as stipulated in the last office action letter for application number '09/398,131'.

Also, please change the correspondence address to:

ONPARS Technologies Incorporated
PO Box 112383
Carrollton, TX 75011-2383

Sincerely,



Richard W. Reichert
President
ONPARS Technologies Inc.

EXHIBIT D
3 of 4

7003 0500 0002 9569 0623

U.S. Postal Service CERTIFIED MAIL™ RECEIPT

(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com

WASHINGTON, DC 20231

Postage	\$ 3.85	UNIT ID: 0025
Certified Fee	2.30	Postmark Here
Return Receipt Fee (Endorsement Required)	1.75	Clerk: KJ4WNF
Restricted Delivery Fee (Endorsement Required)		05/21/03
Total Postage & Fees	\$ 7.90	

Sent To

United State Patent and Trademark Office
Commissioner of Patents
Washington, D.C. 20231

Street, Apt. No.,
or PO Box No.
City, State, ZIP+4



***** WELCOME TO *****
FAIRBANKS STATION
HOUSTON, TX 77040-9998
05/21/03 05:03PM

Store USPS Trans 120
Wkstn sys5004 Cashier KJ4WNF
Cashier's Name REED
Stock Unit Id SIAJACKIE
PO Phone Number 800-275-8777
USPS # 4841490025

1. Priority Mail 7.90
Destination: 20231
Weight: 1.60oz
Postage Type: PVI
Total Cost: 7.90
Base Rate: 3.85
SERVICES
Certified Mail 2.30
70030500000295690673
Return Receipt 1.75

Subtotal 7.90
Total 7.90

CreditCard 7.90

Number of Items Sold: 1

Thank You
Please come again!

EXHIBIT D
4 of 4

ONPARS Technologies, Inc.
7858 SALGE DRIVE
SUITE 8
HOUSTON, TX 77040
(800) 545-6570

COMERICA BANK-TEXAS
HOUSTON, TX 77040
32-75/1110

1333

5/11/03

PAY TO THE ORDER OF United States Patent and Trademark Office

\$**650.00

Six Hundred Fifty and 00/100*****

United States Patent and Trademark Office
P.O. Box 371611
Pittsburgh, PA 15250-1611
(703) 308-5068

DOLLARS
Security features included.
Details on back.

551066735 06-02-03 555

RICHARD W. REICHERT, PRESIDENT

MEMO Application # 09/398,131

⑈001333⑈ ⑆111000753⑆ ⑈1880716764⑈

⑈0000065000⑈

11000032 - COMERICA
022403 *PROCESSED TX 0632
IT-0315 TRC-0317 PK-04 551066735 06-02-03 555 0629 00

1510229925

0422173824
05302003
0520-0027-8 FRB BALTIMO
ENT=4012 TRC=4077 PK=10

⑈0560011184⑈
FIRST VIRGINIA BANK
05292003 FALLS CHURCH, VA

01090400

PATENT AND TRADEMARK OFFICE
13-10-0001
05-26-2003
FOR CREDIT TO THE
U.S. TREASURY

0013 43971

EXHIBIT E

ONPARS Technologies, Inc.
7858 SALGE DRIVE
SUITE B
HOUSTON, TX 77040
(800) 545-6570

COMERICA BANK-TEXAS
HOUSTON, TX 77040
32-75/1110

1243

9/9/02

PAY TO THE
ORDER OF Postmaster

\$**68.00

Sixty-Eight and 00/100*****

DOLLARS
Security features
included.
Details on back.

Postmaster

Richard W. Reichert
RICHARD W. REICHERT, PRESIDENT

MEMO. 112383 PO BOX FEE

⑈001243⑈ ⑆111000753⑆ ⑈1880716764⑈ ⑈0000006800⑈

-COMERICA
*PROCESSED TX 0829
696008794 09-13-02 668
696008794 09-13-02 668

Bank of America
111000025
E6669 96 P29
09/12/02
8330213501

BANK OF AMERICA-NA DAL
111000025 E6669 96 P29
09/12/02

8330213501

FOR DEPOSIT ONLY
Postmaster
CARROLLTON, TX
Account # 1252493802
Unit ID 0006 - Clerk ID 17
Date: 09/09/02

EXHIBIT F
1 of 4

usps@custhelp.com, 02:13 PM 10/30/03, Recently, some expected mail a

Envelope-to: compusos@airmail.net
Date: Thu, 30 Oct 2003 14:13:16 -0500 (EST)
To: compusos@airmail.net
From: usps@custhelp.com
Reply-To: usps@custhelp.com
Subject: Recently, some expected mail addressed to my post office box was returned to ...
[Incident: 031028-000858]
X-Airmail-Delivered: Thu, 30 Oct 2003 13:13:18 -0600
X-Airmail-Spoiled: Thu, 30 Oct 2003 13:13:18 -0600

Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response.

http://usps.custhelp.com/cgi-bin/usps.cfg/php/enduser/acct_login.php?p_userid=compusos@airmail.net&p_next_page=myq_upd.php&p_refno=031028-000858&p_created=1067396693

Subject

Recently, some expected mail addressed to my post office box was returned to ...

Discussion Thread

Response (Ronaldia) - 10/30/2003 02:13 PM

Thank you for visiting our web site. Other adult persons who would receive mail in the post office box of the primary boxholder must be listed on Form 1093 and must present two items of valid identification to the post office. If we can be of further assistance to you in the future, please do not hesitate to contact us. Thank you for your inquiry.

Auto-Response - 10/28/2003 10:04 PM

"The Social Security Administration has advised the Postal Service of possible delays with SSI check delivery. If you would like additional information regarding the late delivery or non-delivery of your SSI check, please contact your local Social Security Office or their national center at 800-772-1213."

Customer (rick reichert) - 10/28/2003 10:04 PM

EXHIBIT F
2 of 4

usps@custhelp.com, 02:13 PM 10/30/03, Recently, some expected mail a

Recently, some expected mail addressed to my post office box was returned to the sender. What are the addressing rules governing what mail is accepted to be placed in a post office box. Quite simply, my mother wanted some important documents to be received by me on her behalf and her name with my post office box address on the documents resulted in a return to sender.

Thank you for your help!

Question Reference #031028-000858

Inquiry Type: 1. Problem

Subject: Post Office Box

Contact Information: compusos@airmail.net

Date Created: 10/28/2003 10:04 PM

Last Updated: 10/30/2003 02:13 PM

Status: Comp Agent

Zip Code: 75006

rt

EXHIBIT F
3 of 4

usps@custhelp.com, 10:04 PM 10/28/03, Recently, some expected mail a

Envelope-to: compusos@airmail.net
Date: Tue, 28 Oct 2003 22:04:53 -0500 (EST)
To: compusos@airmail.net
From: usps@custhelp.com
Reply-To: usps@custhelp.com
Subject: Recently, some expected mail addressed to my post office box was returned to ...
[Incident: 031028-000858]
X-Airmail-Delivered: Tue, 28 Oct 2003 21:04:56 -0600
X-Airmail-Spoiled: Tue, 28 Oct 2003 21:04:56 -0600

Your question has been received. You should expect a response from us within 3 business days.

If your issue remains unresolved, please update this question at
http://usps.custhelp.com/cgi-bin/usps.cfg/php/enduser/acct_login.php?p_userid=compusos@airmail.net&p_next_page=myq_upd.php&p_refno=031028-000858&p_created=1067396693

Question Reference #031028-000858

Summary: Recently, some expected mail addressed to my post office box was returned to ...
Inquiry Type: 1. Problem
Subject: Post Office Box
Contact Information: compusos@airmail.net
Date Created: 10/28/2003 10:04 PM
Last Updated: 10/28/2003 10:04 PM
Status: Active
Zip Code: 75006

Discussion Thread

Customer (rick reichert) - 10/28/2003 10:04 PM
Recently, some expected mail addressed to my post office box was returned to the sender. What are the addressing rules governing what mail is accepted to be placed in a post office box. Quite simply, my mother wanted some important documents to be received by me on her behalf and her name with my post office box address on the documents resulted in a return to sender.

Thank you for your help!

EXHIBIT F
4 of 4

usps@custhelp.com, 10:16 PM 10/28/03, I need to get a PS Form 1093.

Envelope-to: compusos@airmail.net

Date: Tue, 28 Oct 2003 22:16:23 -0500 (EST)

To: compusos@airmail.net

From: usps@custhelp.com

Reply-To: usps@custhelp.com

Subject: I need to get a PS Form 1093. When I seach for "1093", I am sent to the forms...

[Incident: 031028-000864]

X-Airmail-Delivered: Tue, 28 Oct 2003 21:16:24 -0600

X-Airmail-Spoiled: Tue, 28 Oct 2003 21:16:24 -0600

Your question has been received. You should expect a response from us within 3 business days.

If your issue remains unresolved, please update this question at

[http://usps.custhelp.com/cgi-](http://usps.custhelp.com/cgi-bin/usps.cfg/php/enduser/acct_login.php?p_userid=compusos@airmail.net&p_next_page=myq_upd.php&p_refno=031028-000864&p_created=1067397382)

[bin/usps.cfg/php/enduser/acct_login.php?p_userid=compusos@airmail.net&p_next_page=myq_upd.php&p_refno=031028-000864&p_created=1067397382](http://usps.custhelp.com/cgi-bin/usps.cfg/php/enduser/acct_login.php?p_userid=compusos@airmail.net&p_next_page=myq_upd.php&p_refno=031028-000864&p_created=1067397382)

Question Reference #031028-000864

Summary: I need to get a PS Form 1093. When I seach for "1093", I am sent to the forms...

Inquiry Type: 1. Problem

Subject: Post Office Box

Contact Information: compusos@airmail.net

Date Created: 10/28/2003 10:16 PM

Last Updated: 10/28/2003 10:16 PM

Status: Active

Zip Code: 75006

Discussion Thread

Customer (rick reichert) - 10/28/2003 10:16 PM

I need to get a PS Form 1093. When I seach for "1093", I am sent to the forms section of the web site yet no 1093 is found. Please help!

EXHIBIT G

500-5500

PLATINUM PLUS

THE BUSINESS

P.O. Box 15463
Wilmington, DE 19850-5463

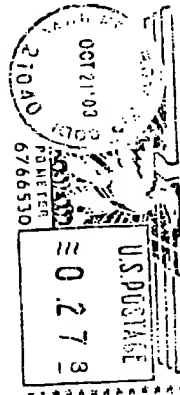
Important Information About Your Account is Enclosed

000085
RICHARD REICHERT
ONPARS TECHNOLOGIES INC
PO BOX 112383
CARROLLTON TX 75011

5-10-61

11-11-61

PRESORTED
FIRST CLASS



Answer

EXHIBIT H
1 of 2[Home](#)[FAQs](#) [Email Us](#) [My Stuff](#)[Login](#) [Help](#)

Subject

All Subjects

All Sub-Subjects

Search Text (optional)

[Search Tips?](#)

Search

Search by

Phrases

Sort by

Default Sort

Answer ID

19

What happens to undeliverable mail?

Question

What happens to undeliverable mail?

Answer

UNDELIVERABLE MAIL – If mail is undeliverable as addressed, or the address cannot be determined, we make an attempt at the local post office to determine who the sender is and return the piece (some classes of mail, such as Standard Mail, are discarded if undeliverable). If we cannot determine who the sender or intended recipient is, the article is sent to one of three mail recovery centers. At the mail recovery centers an in-depth attempt to identify the sender or recipient is performed. If this can be determined, the item is delivered or returned. If we still cannot identify the sender or recipient, the item is held for a period of time, then either disposed of or auctioned.

[Notify Me by E-mail if this Answer is Updated](#)

How well did this answer your question?

☐ 100% ☐ 75% ☐ 50% ☐ 25% ☐ 0%[Submit Rating](#)

Related Answers

- Item has not arrived
- Is there any way to stop delivery of advertisements to my mailbox?
- Can I track certified mail on the internet?
- Our company states that it has a policy of opening all mail, is this legal?
- Why is my priority mail Package late? What happened to it?

[Back to Search Results](#)[site map](#) - [contact us](#) - [search](#) - [keywords](#)Copyright © 1999-2003 USPS. All Rights Reserved. [Terms of Use](#) [Privacy Policy](#)

Incorrectly Addressed Mail

EXHIBIT H
2 of 2Answer ID
747

Incorrectly Addressed Mail

Question

What happens to incorrectly addressed mail

Answer

Thank you for visiting our web site. The USPS will attempt to deliver all mail. If they are not able to deliver the mail as addressed, it will be returned to sender according to the return address on the envelope. If the letter / parcel is addressed incorrectly, and has no return address on the envelope, the letter / parcel is sent to the Mail Recovery Center. Letters are sent daily, parcels weekly.

Letters / parcels are opened to see if there is any indication on the inside to see if there may be an address to which the piece can be forwarded. If not, and the item is worth less than \$10.00 (and it is not deliverable or returnable) it is destroyed (daily). If the item is First-Class (letter or parcel) and the content is worth more than \$10.00, the mailpiece will be held for six months and a form is completed at the Mail Recovery Center that gives a description and an estimated value. Other classes (Priority, Standard, or Package Services) are held for 90 days.

If the customer calls and knows the value is more than \$10.00, they can fill out a Form 1510 and mail it in to one of the Mail Recovery Centers. We hope that this information is helpful to your inquiry

EXHIBIT I
1 of 3Answer ID
439**Can I receive mail at a Post Office Box?****Question****Can I receive mail at a Post Office Box?****Answer**

Yes. A post office box is a great way to receive mail where and when it's convenient for you. You can get a post office box at most post offices. Prices vary depending on the location of the post office and the post office box size.

Contact the post office where you are interested in establishing a post office box for more information.

Our web site [Post Office Locator](#) can assist you with the post office information and phone number.

How well did this answer your question?

☐ 100% ☐ 75% ☐ 50% ☐ 25% ☐ 0% [Submit Rating](#)

Related Answers

- How long does it take for EM, DC; etc. acceptance scans to be entered after the Post Office receives it?
- The post office delivered my Delivery Confirmation package to the wrong city and state. Where is the Package?
- How do I obtain a Post Office Box?
- I have a Post Office Box; can I put my mail on hold?
- May I pick up my mail at the post office every morning by using general delivery

[Close Window](#)

EXHIBIT I
2 of 3Answer ID
163

How do I obtain a Post Office Box?

Question

How do I obtain a post office box, or post office box Service?

Answer

To apply for post office box service, you must complete all relevant spaces on PS Form 1093, Post Office Box Application. An application is not approved until the USPS verifies the applicant's identity. Also, applicants for post office box service must identify his/her physical address to the postmaster of the office where the applicant must provide proof of the physical address (e.g. a utility bill, current lease, mortgage, deed of trust, a driver's license, or voter registration card). Post office box rates vary depending on the classification of the post office where the box service is provided and the size of box desired.

Contact the post office where you are interested in establishing a post office box for more information.

Our web site [Post Office Locator](#) can assist you with the post office information and phone number.

How well did this answer your question?

☐ 100% ☐ 75% ☐ 50% ☐ 25% ☐ 0% [Submit Rating](#)

Related Answers

- How long does it take for EM, DC; etc. acceptance scans to be entered after the Post Office receives it?
- The post office delivered my Delivery Confirmation package to the wrong city and state. Where is the Package?
- Can I receive mail at a Post Office Box?
- I have a Post Office Box; can I put my mail on hold?
- P O Box Service Information

[Close Window](#)

Answer ID
235

P O BOX Service Information

EXHIBIT I
3 of 3☐ Print Answer☐ E-mail Answer

Question

P O Box Service Information

Answer

Thank you for visiting our web site. To apply for post office box service, you must complete all relevant spaces on PS Form 1093, Post Office Box Application. An application is not approved until the USPS verifies the applicant's identity. Also, applicants for post office box service must identify his/her physical address to the postmaster of the office where the applicant must provide proof of the physical address (e.g. a utility bill, current lease, mortgage, deed of trust, a driver's license, or voter registration card). Post office box rates vary depending on the classification of the post office where the box service is provided and the size of box desired. Contact the post office where you are interested in establishing a post office box for more information. Our web site "Post Office Locator" can assist you with the post office information and phone number. Please go to our homepage and click on "Post Offices" then enter the required information to find the post office in the area of interest.

How well did this answer your question?

☐ 100% ☐ 75% ☐ 50% ☐ 25% ☐ 0%Submit Rating

Related Answers

- How long does it take for EM, DC; etc. acceptance scans to be entered after the Post Office receives it?
- How do I obtain a Post Office Box?
- Can I receive mail at a Post Office Box?
- I have a Post Office Box; can I put my mail on hold?
- The post office delivered my Delivery Confirmation package to the wrong city and state. Where is the Package?

Close Window

ATTACHMENT N

Page 1 of 2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: REICHERT, RICHARD W.
Serial Number: 09/398,131
Filing Date: 09/17/1999
Title: ON-LINE PHARMACY AUTOMATED REFILL SYSTEM
Art Unit: 3629
Examiner: DIXON, THOMAS A.

AMENDMENT

United States Patent and Trademark Office
Office of Patent Publication
Publishing Division, Drawing Processing Branch
Washington, D.C. 20231
(703) 308-6789

Dear Sir or Madam:

In response to the office action of 07/11/03, please amend the above-identified application as follows:

In the drawings filed on 05/27/03, an inconsistency was found between the drawings just received (figures 1 - 10) and the Brief Description of the Drawings in the specification (1 - 9d). The drawing known as figure 10 with the title "CLIENT COMPUTER CONFIGURED FOR ON-LINE COMMUNICATIONS WITH USING MANUAL VALIDATION PROCESSING" should be removed and not be included in the drawings filed on 05/27/03 as that drawing was included erroneously.

The Publishing Division objected to the drawings filed on 05/27/03 since drawing figures 1 - 10 were submitted. The application has now been amended to remove and not include drawing figure 10. The applicant respectfully asks that the drawing figures 1 - 9d, already submitted on 05/27/03, be accepted.

ATTACHMENT N

Page 2 of 2

Respectfully Submitted,

By: Richard W. Reichert

Richard W. Reichert

P.O. Box 112383

Carrollton, TX 75011-2383

(214) 236-2329

Applicant and Sole Owner of Patent

11/1/3
Date